



*Driver Set Up Guide &
Roadside Inspection*

BlueLink ELD

Required to be Kept in Vehicle

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Certification

The design of this electronic logging device has been sufficiently tested to meet the requirements of Regulation 49 CFR 395.20 and under the conditions it will be used. BridgeHaul has been approved by the FMCSA as a certified ELD vendor.

The electronic logging device and associated support systems are, to the maximum extent practicable, tamperproof and do not permit altering of the information collected concerning the driver's hours of service.

For the complete manual on how to use your BridgeHaul ELD please visit <https://bridgehaul.zendesk.com>

Installing the Device in Vehicle

① Locate the Diagnostic Port

With the engine off, locate the diagnostic port near the steering wheel of your vehicle. The diagnostic port is typically in one of the following locations:



② Attach the cable

Turn the adaptor's collar clockwise to lock the adaptor into place. Attach other end to the BlueLink device

Note: A Green 9-pin is compatible with black 9-pin ports



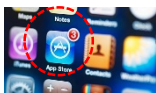
③ Ensure Proper connection

- Once installed, the power light will turn solid **GREEN**.
- The bluetooth light will **BLINK BLUE** while searching for devices, and turn **SOLID BLUE** once paired.
- The JBus light is normally off and will turn **RED** when transmitting data.

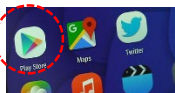


Installing the BridgeHaul Driver App

- ① Go to the App Store or Google PlayStore on Your Device

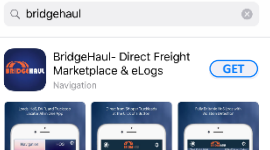


Apple App Store



Google Play

- ② Search for BridgeHaul App

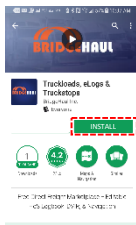


In the top search bar of the App Store, type in "Bridgehaul" to find BridgeHaul's all-in-one mobile app

- ③ Install BridgeHaul App

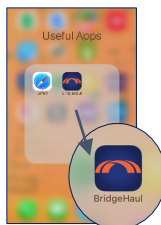


For iOS tap *Get* and then Click *Install*

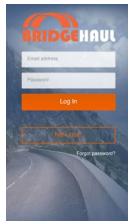


For Android, Click *Install*

- ④ Launch App from Phone



Find the BridgeHaul App icon



If you were invited by a carrier and have set your password from the invite email, you can now login with your email and password.

New User Account Creation

Driver Account Creation

In most cases the carrier will have already created an account for the driver through the carrier dashboard. If a carrier has already created an account for the driver through the carrier dashboard, the driver will have received an email with a link to set their password. Once the password has been set, the driver can log into the mobile app using their email and new password. In this scenario, there is no need to create a new account in the driver mobile app.

A driver may also create their account on their own through the mobile app as shown in the images. However the **driver will not be able to connect and use the ELD until the ELD has been assigned to a vehicle and the driver has been invited by the carrier in the carrier dashboard.**

When creating an account complete BOTH the **user information** and the **optional information**. This information will be required to be compliant when logs are inspected. You will always have the opportunity to modify or add information at a later time in the app settings.

Note: Allow Location Services when prompted or your ELD may not function in a compliant manner.

← Create Account

User Information Optional Information

First Name

Last Name

Email Address

Password

Home Terminal Time Zone

NEXT →

User information will be used to create and store your past 14 days of logs so you can always access them even if you lose your phone.

← Create Account

User Information **Optional Information**

HoS & DVIR info

Cycle

Tractor #

CDL #

Carrier Info

Carrier Name

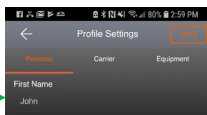
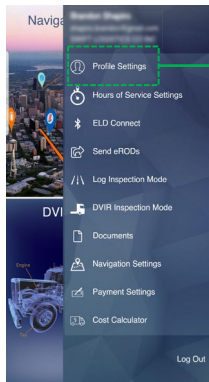
DOT #

DOT #

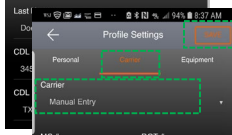
Please note, if you sign up as a carrier and are a driver as well, you will need **two separate email addresses** as required by the FMCSA ELD Mandate.

Driver Profile & Equipment Settings

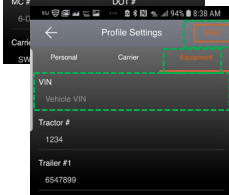
Settings Menu



Personal section contains CDL and Driver Profile Information



Carrier will allow you to select a connected carrier account from a drop down. **Your driver account must be connected to a carrier before selecting a carrier.**



Equipment allows you to select a vehicle registered to a carrier once the carrier has been selected and you click **SAVE** at the top right. **A vehicle must be selected before connecting to the ELD**

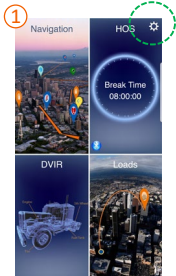
Profile Settings

The Profile Settings can be accessed by clicking the Settings Cog  at the top right of the homescreen.

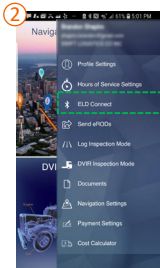
Click on any one of the three tabs at the top of Profile Settings to make changes.

Once finished editing, click **SAVE** at the top right to save changes or click the back arrow to discard changes.

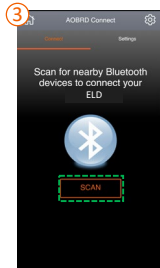
Connecting to Your ELD



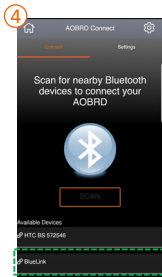
Click on the settings icon at the top right of the homescreen



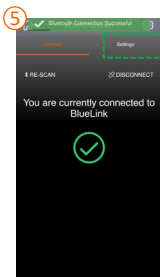
Select **ELD Connect** to search for ELD via Bluetooth



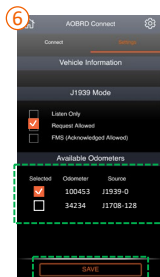
Click **SCAN** to find nearby Bluetooth ELDs



Locate the correct ELD in the list of available devices and **click the row** to connect



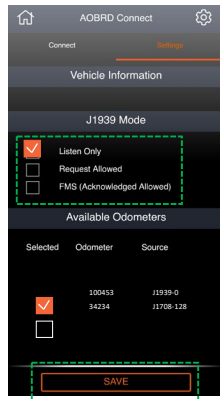
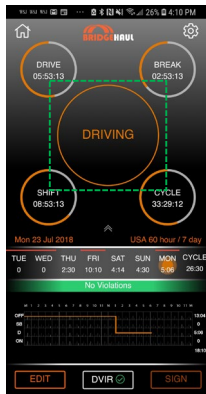
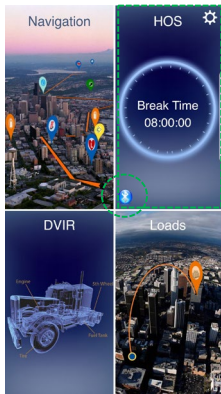
Once you successfully connect, turn Ignition on and click the **SETTINGS** at the top right of the screen



Ensure that the VIN is the correct VIN and select the odometer source that is closest to your actual odometer and click **SAVE**.

Note: You only need to do this process once. The app should automatically connect in most cases until you hit DISCONNECT in the connect tab.

Confirming Proper Setup & Troubleshooting



When you are properly connected to the ELD, you will see the Bluetooth logo turn BLUE and you will automatically be put into DRIVE once the vehicle exceeds 5mph which you can see in the HOS section of the app.

Your clocks will display the countdown time once the vehicle has been in motion for 1 minute.

If drive events are not registering when the vehicle goes into motion you may need to adjust additional settings. Please contact BridgeHaul for a quick walk through if this happens or visit bridgehaul.zendesk.com for step by step instructions.

In some vehicles, the "Request Allowed" mode in ELD Connect Settings will cause the engine warning light to come on. If this situation occurs, switch to "Listen Only" and click **SAVE** and that should resolve the issue.

Managing Your ELD App

The screenshot shows the BRIDGEHAUL ELD app interface. At the top, there's a status bar with signal, Wi-Fi, and battery icons, and a home button, BRIDGEHAUL logo, and settings gear. The main screen features a central circular dial with four segments: DRIVE (08:53:16), BREAK (05:53:16), OFF, and ON. Below the dial are four buttons: SHIFT (11:53:16), CYCLE (36:29:16), and two others. A date selector shows 'Mon 23 Jul 2018' and 'USA 60 hour / 7 day'. Below that is a table of on-duty hours for the week. A green bar indicates 'No Violations'. At the bottom, there are buttons for EDIT, DVIR (with a green checkmark), and SIGN. A graph at the bottom shows duty status over time.

Time remaining until a Rest Break is required for current day

Click to select duty status when vehicle is stationary

Read line above day indicates a violation or form and manner issue is present

Slides up to reveal the daily log information such as shipping documents and tractor # and signature

Current driving cycle selected

Date selected for the graph display below

Total on-duty hours used in current cycle

Indicates if driving violations are present for selected date

Date selected for graph display and edit button

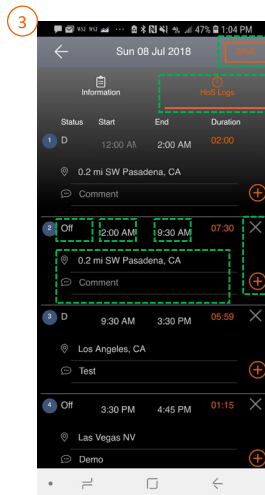
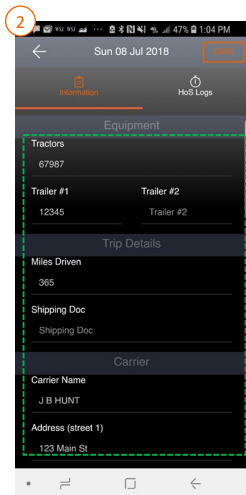
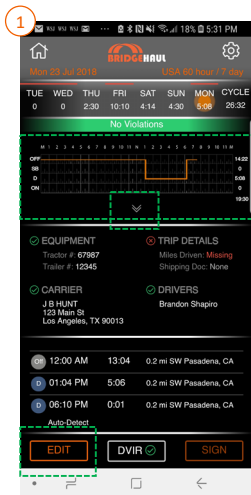
Total time accumulated for each duty status for the day

Option to edit manual events and daily information

Sign button to certify the daily logs for the day

Green check indicates that the vehicle inspection has been completed for the selected day

Editing Logs



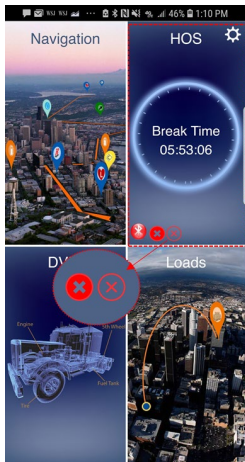
When you click on the graph or the white chevron, the details of your daily log becomes visible. Missing required fields appear in red. You can add information or make edits to duty status events by clicking **EDIT** at the bottom left-hand corner of the screen.

Once in the edit page, there are 2 tabs labeled Information and HoS Logs. The information page is used to add equipment, trip details, carrier, and co-driver information



The HoS Logs tab shows all of the duty status events for the day. Click the + to insert an event between 2 other events. Click the X sign to delete an event.

Note: Driving events cannot be modified or deleted. Also, the start/end time of any event between two driving events cannot be edited.

Malfunction and Diagnostic Indicators



Inspection Mode

The ELD regularly monitors the health and functionality of the device and the connection. If a malfunction or data diagnostic event occurs, an  or  will show up respectively.

The indicators will be visible on the home screen at the bottom of the HOS panel. They will appear as red circles.

The diagnostic events will also appear in the inspection mode daily header which will be visible to an inspection officer.

Once the appropriate conditions are sufficient to clear the malfunction or data diagnostic event per FMCSA guidelines, the icon will no longer appear on the main screen.

What does the driver need to do if the ELD is malfunctioning?

- Immediately contact BridgeHaul support at support@bridgehaul.com to troubleshoot the issue.
- Note the malfunction and provide written notice to your fleet within 24 hours.
- Keep a paper log for that day and until ELD is repaired or replaced. In the event of an inspection, display the previous 7 days logs from the BridgeHaul app.

What Does a Carrier do if the Logging Device is Malfunctioning

If a motor carrier receives or discovers information concerning the malfunction of an ELD, the motor carrier must take actions to correct the malfunction of the ELD within 8 days of discovery of the condition or a driver's notification to the motor carrier, whichever occurs first.

BridgeHaul will replace the device upon notification and the carrier will need to send back the defective device.

Roadside Inspection & Data Retrieval

Send Electronic Records of Duty

During a roadside inspection, you can electronically transfer your log information by clicking the settings icon ⚙️ at the top right of the homepage screen and then clicking **Send eRODs**

Select **Webservices** or **Email** based on the instructions of the officer and **add the optional comment** if the officer instructs you to do so

Click **SEND** at the bottom of the popup

1. Home screen showing Navigation, HOS (Break Time 08:00:00), DVIR, and Loads. The 'Send eRODs' icon is highlighted with a green dashed box.

2. Settings menu showing Profile Settings, Hours of Service Settings, ELD Connected, Send eRODs, Log Inspection Mode, DVIR Inspection Mode, Documents, Navigation Settings, Payment Settings, and Cost Calculator. The 'Send eRODs' option is highlighted with a green dashed box.

3. eRODs File Transfer screen showing WebServices and Email options, a Comment (optional) field, and CANCEL and SEND buttons. The SEND button is highlighted with a green dashed box.

4. eRODs File Transfer screen showing a detailed inspection report. The SEND button is highlighted with a green dashed box.

HOS		VEHICLE	
OWNER	VEHICLE	Trailer 20201	
ID: enge1@tsp.com	VIN		
CDL: 10100000000000	Year		
Exhaust No.	Chassis No.		
Co-Owner Name: Diego	Engine No.		
Co-Owner ID	Make/Driver		
Weight/Temp: 4000	Make/Driver		

ELD		CARRIER	
Provider Bridgeway	Carrier J B Road		
ID: 00000000000000	DOT # 000000		
	2017 East Michigan		
	Truck, Java #107		
	Unlimited Driving 10		

Date	0000	0000	0000	0000	0000	0000	0000	0000	0000
Mon									
Tue									
Wed									
Thu									
Fri									
Sat									
Sun									

HOS LOGS				
#	Hours	Start Time	Location	Comment
1	08	08:00:00	11:00	0.0 W 000 Pasadena, CA

I certify that these entries are true and correct.

Displaying Logs on Device

You can also display your logs at roadside on your device by clicking **Log Inspection Mode**. You can access past days' logs by **swiping left** when you are in inspection mode. It will display past 7 days plus current day. You can view and hide the Header by clicking on **View/Hide Header** at the top of the inspection mode.